

## INSTITUTI DEMOKRATIK I KOSOVËS

### **PUBLIC OPINION POLL Citizens' perspective on Justice Reform**

October, 2023



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This survey was carried out within the project "Expanding civic space for the upcoming judicial reforms in Kosovo", supported by the Kingdom of Netherlands.

The content of this survey is solely the responsibility of the Kosova Democratic Institute (KDI), and under no circumstances will it be considered to reflect the views of the Kingdom of Netherlands nor its respective Embassy in Kosovo.



Kingdom of the Netherlands



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#### Methodology

OMNIBUS is conducted in 38 municipalities of Kosovo using the quantitative research method. The sampling technique in this study uses the "stratified random sampling" technique, in which the general population is divided into smaller groups known as strata - based on the common characteristics of the members of these strata.

First Stratification: is done on the basis of ethnicity, where three different sub-groups are created.

Second Stratification: is done on the basis of settlements. For each municipality the sample is spread in urban and rural parts, according to official statistics of KAS.

Third stratification: is done based on the number of surveys conducted in each settlement (starting point). The starting points in this research are determined by the random method. This research has a 95% confidence level with an error margin of +-3 percentage points.

In the framework of this research, 1065 citizens of Kosovo, over the age of 18 are surveyed: Albanians (815), Serbs (150) and members of other communities (100). The sample is then weighed to reflect the ethnic structure in Kosovo. The selection of respondents is done through these three stages:

First phase: Selection of the house through the technique of systematic random walking. At this stage, starting from the starting point, the interviewer selects every third house on the left side of the road. In cases where the house will be uninhabited or when the interviewer is rejected, the housing unit will be moved and the systematic approach will be continued.

Second phase: Exclusion Questions - Identify a suitable candidate for the interview. At this stage, the goal is to identify and contact the appropriate candidate for the interview. For this stage, UBO Consulting will select the member who is over 18 years old and who has the next birthday closest.

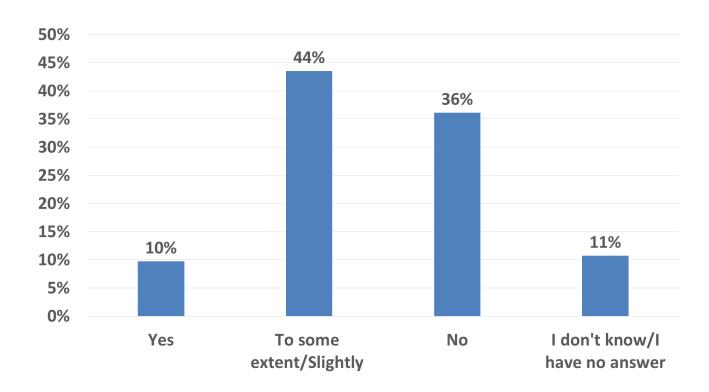
Third phase: Conducting face-to-face interviews. During the preparation for the interview, the interviewer explained the importance of responding to the interviewee's personal convictions, where preference will be given to conduct the interview without the presence of other family members.

The quality control of the survey was done after the completion of the field work, through verification (phone calls and visits) of 30% of the surveys conducted. The survey is conducted using the CAPI technique (Computer-assisted personal interviewing).



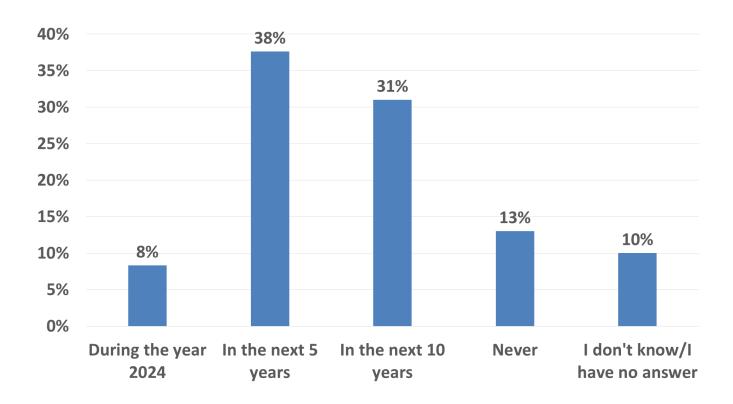
#### **Public Opinion Poll Questions and Answers**

1. Do you think that during this year there have been improvements in the work of the justice sector, specifically in the work of prosecutors' offices and courts?



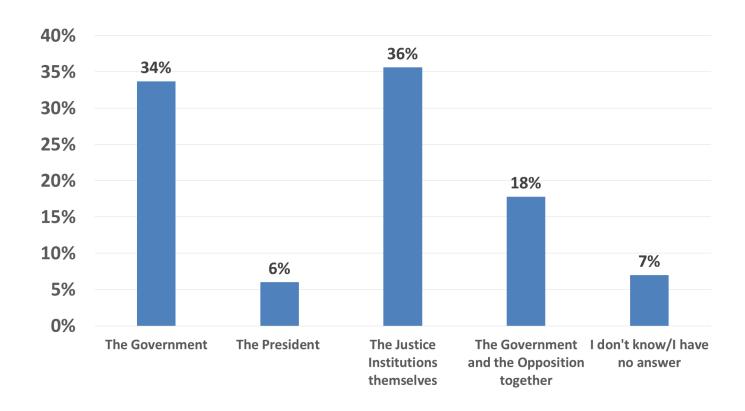


2. When do you expect improvements in the work of the justice sector, specifically in the work of prosecutors' offices and courts?



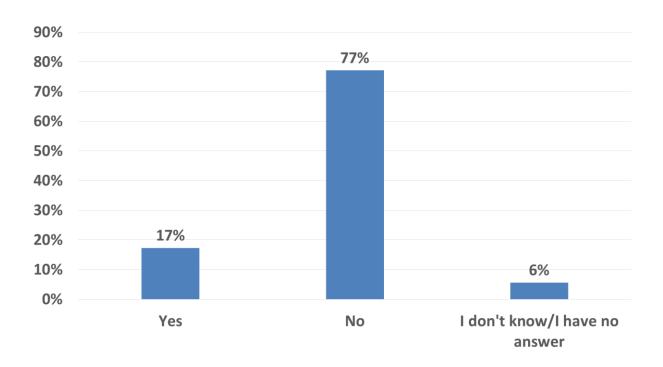


3. Who do you think has the main responsibility to reform/improve the justice sector (prosecutions and courts)?





4. Are you informed about your opportunities as citizens to participate in discussions during the drafting/review of draft laws for reforming the justice sector?





5. Do you prefer to be involved in the process of reviewing the draft laws on justice reform and if so how?

