





) ) ( )

# TRANSPARENCY<br/>INDEX IN PUBLIC<br/>INDEX IN PUBLIC<br/>PROCUREMENT<br/>2018Structure<br/>For 38 MUNICIPALITIES<br/>OF KOSOVO

MAY 2019

 $\langle \rangle \rangle$ 

TRANSPARENCY AND ANTI-CORRUPTION

MAY 2019

# **TRANSPARENCY INDEX IN PUBLIC PROCUREMENT 2018** FOR 38 MUNICIPALITIES

OF KOSOVO







COPYRIGHT © 2019. Kosova Democratic Institute (KDI).

Kosova Democratic Institute reserves all rights to this report and no part of this publication shall be subject to reproduction or transmission in any mechanical or electronic form, including photocopying, or any storing or retrieval system of materials without publisher's prior authorization in writing. The publication may be reproduced or transmitted only for non-commercial purposes. Whenever and whoever intends to use excerpts or different materials of this publication shall be obliged to clearly state the source wherever the excerpts or materials used have been obtained.

Should you have any comments, criticism or suggestions, please contact us through any of the following options provided below:

 Address:
 Street Bajram Kelmendi, no. 45, 10000, Prishtina, Kosovo

 Tel.:
 +381 (0)38 248 038

 E-mail:
 info@kdi-kosova.org

 Web:
 www.kdi-kosova.org

By: Elira Tahiri and Diana Metushi Krasniqi

This publication has been prepared by the Kosovo Democratic Institute – Transparency International Kosova and supported by USAID through the Transparent, Effective and Accountable (USAID TEAM) activity. The author's views expressed in this publication do not necessarily reflect the views of the United States Agency for International Development (USAID) or the Government of the United States of America.

# CONTENT

LIST OF ABBREVIATIONS	8
INTRODUCTION	9
EXECUTIVE SUMMARY	10
RANKING OF MUNICIPALITIES	14
RESEARCH METHODOLOGY	16
LIST OF INDICATORS	19
COMPARATIVE ANALYSIS 2015-2016-2017-2018	25
PILLAR I: TRANSPARENCY IN PUBLIC PROCUREMENT	
Procurement planning on the web site	
Transparency in tendering activities	
Contract notices	
Contract award notices	
Publication of signed contracts	
Transparency in public auctions	
Information In the first instance complaints relating to Public procurement process	
PILLAR II: BUDGET TRANSPARENCY	39
Publication of the investing plan in the web site	
Publication of the approved budget on the web site	
Publication of changes to budget appropriations on the web site	
Publication of the financial reports on the web site	

Publication of the annual summary Report for the municipality's budget for the previous	
fiscal year on the web site	
Publication of the Mid-Term budgetary framework on the web site	
Audit report on the web site	
Publication of the annual report on subsidies on the web site	
PILLAR III: ACCESS TO PUBLIC DOCUMENTS	48
PILLAR IV: INFORMATION AND PUBLIC PARTICIPATION	51
Openess and public consultation	53
Tender opening sessions	53
Publication of draft budget for public consultations	53
Publication of draft decisions and/or agendas for consultation with public	
Public Hearings	
Citizens' visits to Municipalities web sites	55
Communication with the Municipality	57
Information on municipal enterprises and the subordinate institutions	58
PILLAR V: GRANTS AND FUNDING	59
PILLAR VI: PROFESSIONAL ETHICS AND CONFLICT OF INTEREST	64
CONCLUSIONS	69
RECOMMENDATIONS	70
ANNEX 1- THE LIST OF QUESTIONS SENT TO ALL MUNICIPALITIES	71

# "Ipsa scientia potestas est" ('knowledge itself is power')

FRANCIS BACON IN 1597

# LIST OF ABBREVIATIONS

AI	Administrative Instructions
KDI	Kosova Democratic Institute
LPP	Law on Public Procurement
PPI	Public Procurement Index
PPRC	Public Procurement Regulatory Commission
PRB	Procurement Review Body
<b>E-PROCUREMENT</b>	Electronic Public Procurement Platform
MLGA	Ministry of Local Government Administration
MLGA MPA	Ministry of Local Government Administration Ministry of Public Administration
	•
MPA	Ministry of Public Administration
MPA MLSW	Ministry of Public Administration Ministry of Labour and Social Welfare
MPA MLSW MF	Ministry of Public Administration Ministry of Labour and Social Welfare Ministry of Finance

# INTRODUCTION

Over the past few years, the Government of Kosovo has improved the management and transparency of public expenditure by incorporating EU directives for public procurement<sup>1</sup> into the legal and regulatory framework, increasing public participation,<sup>2</sup> building training programs,<sup>3</sup> and launching an electronic procurement platform.<sup>4</sup>

Whereas Kosovo has dropped in 2018's Corruption Perception Index ranking, from 85<sup>th</sup> to 93<sup>rd</sup> place, significant improvements were observed in public procurement, both in transparency practices and policy. The lift of legal provisions that impeded publishing of procurement plans by all public institutions, followed by introduction of legislative amendments that made the publication of all awards in the E-Procurement platform compulsory for all institutions contributed to a greater level of transparency in public expenditure. Launching of the transparency portal by the Ministry of Finance<sup>5</sup>, where the budget planning and expenditure reports for all institutions are published, was another step to increasing the transparency of public expenditures. As institutions continue to progressively engage in the disclosure of public procurement information, they need to deliver on accountability and good governance.

Through the regular publication of the Transparency Index, Kosova Democratic Institute (KDI)/Transparency International Kosova (TIK) continues to shed light on municipal procurement activities and thereby incentivize institutions to improve the quality of services delivered to citizens. The goal of this Index is to inform citizens about the levels of transparency and efficiency with which local governments can provide goods, works, and services, and to encourage institutions to conduct more efficient and transparent procurements. Improved transparency and access to information about public expenditure enables citizens to understand how their taxes are spent.

In 2018, KDI has enriched the index by introducing two new pillars and 24 additional indicators. The aim of this change was to measure transparency in a holistic way, such as including annual reports, public information and participation, grants and financing, and professional ethics and conflict of interest. These changes were made in cooperation with local government representatives and experts and civil society.

<sup>1</sup> Law on Public Procurement in Republic of Kosovo, Nr.04/L-042, amended and supplemented by Law No. 04/L-237, Law No. 05/L-068 and Law No. 05/L-092

<sup>2</sup> Law No. 03/L-040 on local self-Government (Sub Normative Acts: Regulation (GRK) no. 01/2016 on administrative review of municipal acts, Regulation no. 02 / 2017 on municipal performance management system, Regulation (MLGA) no. 01/2017 on the procedure for drafting and publishing municipal acts; Administrative Instruction (MLGA) no. 01/2016 on the procedure of establishment, organization ang competencies of the consultative committees in the municipalities; Administrative Instruction (MLGA) no. 01/2015 for the transparency in municipalities

<sup>3</sup> Law on Public Procurement in Republic of Kosovo, Nr.04/L-042, amended and supplemented by Law No. 04/L-237, Law No. 05/L-068 and Law No. 05/L-092, Article 25

<sup>4</sup> E-Procurement; FreeBalance, <u>http://opendata.rks-gov.net</u>, etc.

<sup>5</sup> Transparency Portal: https://ptmf.rks-gov.net

# **EXECUTIVE SUMMARY**

In 2018, Kosovo witnessed significant progress in the transparency of public procurement at both the central and local levels of government. The technical and political challenges which prevented local governments from fully delivering on transparency in 2017, such as the functionalization of new municipal websites and completion of local elections, were finally addressed.

In 2018, the overall volume of published contract notices and contracts award notices published on municipal websites increased by 28% compared to 2017; yet, the greatest achievement of 2018 was the publication for the first time of the actual contracts in the E-procurement platform. The administrative provision supporting the requirement for all institutions to publish contracts in the E-procurement platform was announced through PPRC's amended guidelines in September 2018, however by the end of the year, 23 out of 38 municipalities were already voluntarily publishing their contracts on their websites, too.

Although the pressure exerted by civil society organizations on municipalities to open contracts was consistent over the past several years, this breakthrough was only achieved when local mayors decided to adopt this practice as way to show their personal commitment to more transparent governance. In a very short period, and as a result of positive competition, a majority of Kosovo municipalities began publishing their contracts on the municipal webpages, not only in the E-procurement platform.

Additionally, following recommendations from the 2018 Public Procurement Index, 11 municipalities started to publish their decisions as the first instance arbiters regarding bid protests or claims made by economic operators. Also, 24 municipalities published their procurement plans and 20 municipalities published their annual procurement reports for the previous year on their web sites. Making accessible public documents like procurement plans, contract notices, award notices, contracts, and annual procurement reports enables citizens, civil society, and media to analyze municipal performance in the area of public procurement.

As procurement activities and public auctions are now increasingly transparent, and as the PPRC is able to exercise an increasing level of oversight over both activities in comparison to previous years, KDI merged these activities into one pillar. KDI evaluates the current level of transparency of Kosovo municipalities in public procurement (including public auctions) at 50% -- a substantial 28% increase from the previous year (22%).

Another area of positive performance at the municipal level is the response rate that municipalities have demonstrated for official requests for access to public documents – a 78% response rate. This increase in responsiveness is matched by an overall decrease in the number of requests to access public documents since citizens or researchers are able to access the documents online through the E-procurement platform or through municipal webs sites; municipalities saw 59 fewer requests for access to information than in the previous year.

KDI also observed an increase in budgetary transparency by 16%, an increase from 47% in 2017 to 63% in 2018. This increase is attributed to publication of the budget (24 municipalities), amendments to the budget (29 municipalities), investment plan (23 municipalities), quarterly

expense reports (28 municipalities), the summary report for the municipality's budget for the previous fiscal year (27 municipalities), mid-term budgetary framework (28 municipalities), and the municipal audit report (22 municipalities).

In 2018, KDI started measuring eight indicators pertaining to information and public participation. The results show that all municipalities have open tender opening sessions for all citizens to attend, while 22 municipalities published their budget projections and opened this process up to public consultation. In addition, 19 municipalities published their draft decisions about municipal investments, including their agendas on their web sites, and 36 municipalities provided means of electronic communication via e-mail addresses or communication boxes in the contact module.

In 2018, KDI also started measuring transparency in grants and financing. According to the results of this measure, 32 municipalities publish calls for grants on their web sites and 22 municipalities publish the results of grant awards. As a recommendation from the 2018 Public Procurement Index, 12 municipalities in 2018 started publishing the regulations for grant awards and 10 municipalities started publishing information on the evaluation process for these grants.

In 2018, KDI added a new pillar to the Public Procurement Index that aims to measure the local institutional mechanisms to promote professional ethics and mitigate conflicts of interest. The average baseline score for Kosovo municipalities in 2018 was 58%. Only five municipalities had their own codes of ethics; 33 other municipalities operated under the code of ethics for all civil servants. 27 municipalities report having established instruments for reporting and addressing unethical behaviors, discrimination and conflict of interest, while 30 municipalities have published on their web site the political affiliation of their Assembly Members. Although significant improvement has been observed regarding transparency, there are still areas for improvement in public financial management, including through public procurement activities at the municipal level. While most municipalities publish all key documents pertaining to public procurement as required, in 2019 they should focus on meeting all requirements in this pillar such as publishing annual reports, decisions on the first instance claims, and information about central and regulatory institutions. Currently, only Prishtina received the full 30 of 30 points in this pillar. At the same time, KDI observed that there are eight municipalities that still do not publish any documentation related to public procurement.

In the areas of budgetary transparency, municipalities should continue to improve their performance, especially pertaining to publishing information about subventions, investment plans, summary annual reports, and the auditor's report. In 2019, KDI expects all municipalities to respond to requests for access to public documents and information, and we also recommend all local institutions start publishing information pertaining to municipal public enterprises proactively on their web sites. Although several municipalities utilize services from regional municipal enterprises, their citizens are in daily contact with these services, and it would be a good practice for municipalities to provide information to citizens on how they operate and who is responsible for them. The same is expected pertaining to grants and financing, especially regarding the publication of regulations for grant awards and evaluation processes.

When it comes to conflicts of interest, we recommend municipalities follow the examples from the municipalities of Prishtina, Peja, Gjakova, Gjilan, and Vushtrri to develop an individual municipal Code of Ethics and publish their municipal integrity plans on their platforms. It remains concerning that 11 municipalities still do not have instruments for reporting and addressing unethical behaviors, discrimination, and conflicts of interest. **1 PILLAR I -** Public procurement (including public auctions)

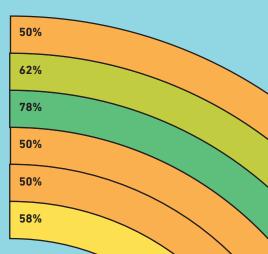
2 PILLAR II -Budgetary Transparency

**3 PILLAR III -** Access to public documents

4 PILLAR IV -Information and Public participation

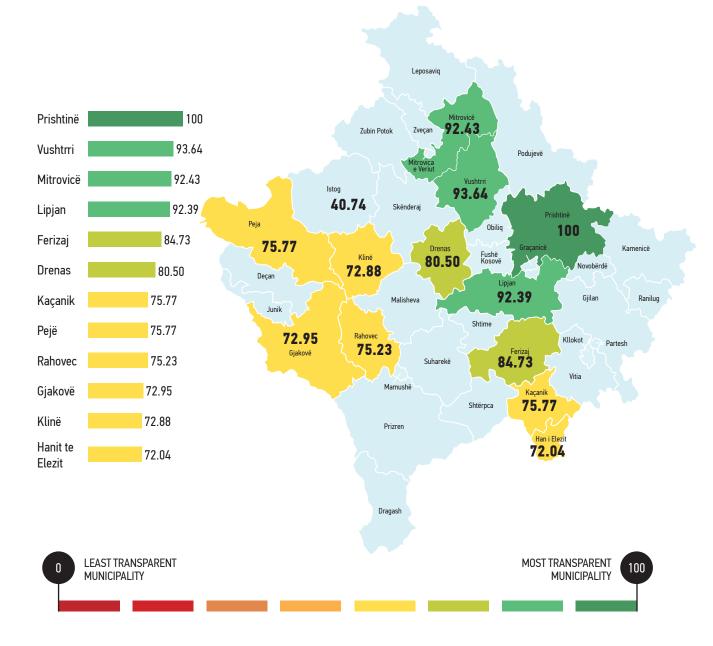
> 5 PILLAR V -Grants and funding

6 PILLAR VI -Professional ethics and conflict of interests



# OVERALL TRANSPARENCY OF MUNICIPALITIES IN SIX PILLARS

# TOP RANKING OF MUNICIPALITIES



# RANKING OF MUNICIPALITIES

The following table shows the score earned by each municipality for each of the measured pillars:

Mur	nicipality / Pillar	Pillar I - Public pro- curement (including public auctions)	Pillar II - Budgetary transparency	Pillar III - Access to public documents	Pillar IV - Infor- mation and public participation	Pillar V - Grants and funding	Pillar VI - Profes- sional ethics and conflict of interest	OVERAL SCORE PER MUNICIPALITY
М	laximum score	30	25	10	15	10	10	100
1	Prishtinë	30	25	10	15	10	10	100
2	Vushtrri	28.64	25	10	12.5	7.5	10	93.64
3	Mitrovicë	26.18	25	10	13.75	8.75	8.75	92.43
4	Lipjan	28.64	25	10	10	10	8.75	92.39
5	Ferizaj	23.73	25	7.25	12.5	7.5	8.75	84.73
6	Drenas	25.5	18.75	10	10	7.5	8.75	80.50
7	Kaçanik	18.27	18.75	10	10	10	8.75	75.77
7	Pejë	15.14	21.88	10	8.75	10	10	75.77
9	Rahovec	25.23	18.75	10	10	5	6.25	75.23
10	Gjakovë	18.82	21.88	7.25	10	7.5	7.5	72.95
11	Klinë	24	21.88	7	6.25	5	8.75	72.88
12	Shtime	19.91	18.75	10	10	5	8.75	72.41
13	Gjilan	19.77	18.75	10	11.25	5	7.5	72.27

14	Hani i Elezit	21.41	21.88	10	10	5	3.75	72.04
15	Kamenicë	20.45	21.88	10	6.25	5	3.75	67.33
16	Fushë Kosovë	16.64	21.88	10	7.5	5	6.25	67.27
17	lstog	16.91	18.75	10	7.5	5	6.25	64.41
18	Malishevë	13.91	18.75	7	8.75	5	8.75	62.16
19	Prizren	20.86	9.38	10	7.5	7.5	6.25	61.49
20	Podujevë	5.59	21.88	7.25	8.75	7.5	8.75	59.72
21	Viti	9.55	17.19	7.5	8.75	10	6.25	59.24
22	Suharekë	13.64	15.63	7.5	7.5	5	6.25	55.52
23	Skenderaj	8.18	18.75	10	7.5	5	3.75	53.18
24	Deçan	18.27	9.38	10	6.25	5	3.75	52.65
25	Obiliq	8.18	15.63	6.5	5	5	6.25	46.56
26	Junik	11.05	12.5	10	3.75	2.5	6.25	46.05
27	Novo Bërdë	12	10.94	10	6.25	2.5	3.75	45.44
28	Dragash	16.36	12.5	0	5	2.5	6.25	42.61
29	Graçanicë	5.45	9.38	10	3.75	2.5	6.25	37.33
30	Shtërpcë	8.59	9.38	10	3.75	2.5	1.25	35.47
31	Mamushë	5.45	3.13	10	5	2.5	6.25	32.33
32	Mitrovicë e Veriut	5.45	3.13	10	3.75	0	3.75	26.08
33	Partesh	5.45	3.13	10	3.75	0	1.25	23.58
34	Ranillug	5.45	6.25	0	6.25	2.5	1.25	21.70
35	Kllokot	5.45	0	0	3.75	2.5	3.75	15.45
36	Leposaviq	5.45	0	0	3.75	0	3.75	12.95
37	Zubin Potok	5.45	0	0	2.5	0	1.25	9.20
37	Zvecan	5.45	0	0	2.5	0	1.25	9.20

LEAST TRANSPARENT MUNICIPALITY

0

MOST TRANSPARENT MUNICIPALITY 100

# RESEARCH Methodology

Kosova Democratic Institute (KDI), the chapter of Transparency International (TI) for Kosovo, has relied upon Transparency International's standard methodology over the past years to measure transparency of institutions in public procurement. In 2018, KDI upgraded the methodology to accommodate new legal provisions in public procurement in Kosovo.

This upgraded rating methodology was adopted in Kosovo through a participatory process involving technical experts and local government stakeholders<sup>6</sup>. This participatory process was informative for municipalities and led to greater levels of municipal ownership of the evaluation process. The recommendation of the focus group was to cluster indicators of the same nature into pillars, therefore combining public procurement and auctions into one single pillar, as defined below. At the recommendation of the focus group, two new pillars were added addressing (1) grants and financing and (2) professional ethics and conflicts of interest. Also, two new indicators were added to the pillar on Information and Public participation pertaining to public enterprises and subsidiary institutions.

To implement the 2018 methodology, KDI assessed the institutional transparency of Kosovo's municipalities against 43 indicators, clustered in six thematic pillars. Since the number of indicators and points per indicator do not provide a maximum combined score of 100, weighted scoring was used for numerical scores allowing KDI to rank performance based on categories of differing levels of prioritization or importance. The number of indicators, maximum points for indicators per pillar, and the weight of each pillar is shown in the table below.

<sup>6</sup> Focus Group held on 15.03.2018 with representatives from Government, Donor Agency and Civil Society

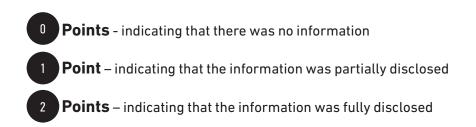
Pillar	Number of indicators	Total indicator points	Maximum weighted points by pillar
<b>PILLAR I</b> - Public procurement (including public auctions):	15	22	30
<b>PILLAR II</b> - Budgetary transparency:	8	16	25
<b>PILLAR III</b> - Access to public documents:	4	4	10
<b>PILLAR IV</b> - Information and public participation:	8	12	15
<b>PILLAR V</b> - Grants and funding:	4	8	10
<b>PILLAR VI</b> - Professional ethics and conflict of interest:	4	8	10
TOTAL	43	86	100

\*\*\* All 38 municipalities have been informed through email about new methodology, indicators and scoring<sup>7</sup>.

<sup>7</sup> E-mail sent to all Mayors on 24 April 2018

#### The indicators are divided into:

 Output Indicators – there are 29 output indicators that measure whether planned activities and actions are actually being implemented as intended or as required by law. These indicators rely on data drawn from robust, verifiable sources such as municipal or central government web sites. These indicators score from 0 to 2 points, as listed below:



 Performance Indicator – there are 12 performance indicators which measure the quality of performance. KDI ennumerators relied on these indicators to compare data and establish a performace percentage. To match the numerical points of other indicators, these incicators were evaluated as outlined in the table below:



# **LIST OF INDICATORS**

Pillar	Indicator	Legal Requirement	Output	Type of Indicator	Indicator assessment
<b>PILLAR I</b>	ls there another official internet resource on procurement	LPP 04/L-042	Y/N	Output Indicator	D, W
	2 Is the procurement plan published on the web site	MPA AI 01/2015	Y/N	Output Indicator	D, W
Public procurement (including public auctions)	3 Is there a list of all executive bodies, public institutions and organizations that regulate or address procurement advices and disputes	MPA AI 01/2015	Y/N	Output Indicator	D, W
	4 Is the annual procurement report for the previous year published on the web site	MPA AI 01/2015	Y/N	Output Indicator	D, W
	5 Notifications for tenders are published on the municipality's web site	Article 12 of MLGA AI 01/2015	Y/N	Output Indicator	D, W
	6 Notifications for contract awards are published on the municipality's web site	Article 12 of MLGA AI 01/2015	Y/N	Output Indicator	D, W
	7 Number of notifications for tenders on the municipality's web site	Article 12 of MLGA AI 01/2015	Qualita- tive data	Perfor- mance Indicator	A, D, W
	8 Number of notifications for tenders on the PPRC's web site	Article 12 of MLGA AI 01/2015	Qualita- tive data	Perfor- mance Indicator	A, D, W
	9 Number of notifications for contract award on the municipality's web site	Article 12 of MLGA AI 01/2015	Qualita- tive data	Perfor- mance Indicator	A, D, W
	Number of notifications for contract award on the PPRC's web site	Article 12 of MLGA AI 01/2015	Qualita- tive data	Perfor- mance Indicator	A, D, W

Pillar	Indicator	Legal Requirement	Output	Type of Indicator	Indicator assessment
	Does the municipality publish contracts on its web site	These indicators	Y/N	Output Indicator	W
PILLAR I Public procurement (including public auctions)	Number of contracts published on the municipality's web site	illustrate whether contracts are published by the municipality and how many. However, they are not scored.	Data	Quan- titative Indicator	W
	Number of notifications for auctions on the municipality's web site	Article 12 of MLGA AI 01/2015	Qualita- tive data	Perfor- mance Indicator	A, D, W
	Number of notifications for auctions on the PPRC's web site	Article 12 of MLGA AI 01/2015	Qualita- tive data	Perfor- mance Indicator	A, D, W
	Are first instance claims and decisions for the procurement process published on the municipality's web site	Article 12 of MLGA AI 01/2015	Y/N	Output Indicator	D, W
	Number of decisions / answers to the first instance claims for the procurement process published on the municipality's web site	Article 12 of MLGA AI 01/2015	Qualita- tive data	Perfor- mance Indicator	A, D, W
	Number of decisions / answers to the first instance claims for the procurement process, information received from the municipality	Article 12 of MLGA AI 01/2015	Qualita- tive data	Perfor- mance Indicator	A, D, W

Pillar	Indicator	Legal Requirement	Output	Type of Indicator	Indicator assessment
PILLAR II	1 Is the investing plan published on the web site	MLGA AI 01/2015	Y/N	Output Indicator	D, W
Budgetary	2 Is the budget published on the website	MLGA AI 01/2015	Y/N	Output Indicator	D, W
transparency	3 Are the amendments to the budget published on the web site	MLGA AI 01/2015	Y/N	Output Indicator	D, W
	Are the quarterly expense reports published on the web site	MLGA AI 01/2015	Y/N	Output Indicator	D, W
	5 Is the summary report for the municipality's budget for the previous fiscal year published on the web site	MLGA AI 01/2015	Y/N	Output Indicator	D, W
	Is the mid-term budgetary framework published on the web site	MLGA AI 01/2015	Y/N	Output Indicator	D, W
	7 Is the audit report on the web site	MLGA AI 01/2015	Y/N	Output Indicator	D, W
	8 Is the annual report on subsidies published on the web site	Good governance	Y/N	Output Indicator	D, W

Pillar	Indicator	Legal Requirement	Output	Type of Indicator	Indicator assessment
PILLAR III	Number of requests for access to public documents	MLGA AI 01/2015 (Arti- cle 9)	Qualita- tive data	Perfor- mance Indicator	I
	2 Number of rejected requests or administrative silence (non-responses)	MLGA AI 01/2015 (Arti- cle 9)	Qualita- tive data	Perfor- mance Indicator	I
Access to public documents	3 Number of requests relating to public procurement	MLGA AI 01/2015 (Arti- cle 9)	Qualita- tive data	Perfor- mance Indicator	I
	4 Number of rejected requests relating to public procurement	MLGA AI 01/2015 (Arti- cle 9)	Qualita- tive data	Perfor- mance Indicator	I
	Are tender opening sessions opened to public	LPP 04/L-042	Y/N	Output Indicator	D, I
PILLAR IV	2 How often do citizens use the municipal web site	Good gover- nance	Number	Quan- titative Indicator	Т
Information and public participation	3 Is the draft budget published for public consultations	MLGA AI 01/2015	Y/N	Output Indicator	D, W
	Are draft decisions and/or agendas published for consultation with public	MLGA AI 01/2015	Y/N	Output Indicator	D, W
	5 Can you send an online letter of enquiry to the municipality	MPA AI 01/2015	Y/N	Output Indicator	D, W
	6 Number of public hearings (min. 2 per year)	MLGA AI 01/2015	Data	Quan- titative Indicator	I, W
	Is the organizational scheme for including public enterprises and the subordinate institutions published on the web site	MPA AI 01/2015	Y/N	Output Indicator	D, W
	8 Is the basic legislation for organizing and functions of public enterprises and the subordinate institutions published on the web site	MLGA AI 01/2015	Y/N	Output Indicator	D, W

Pillar	Indicator	Legal Requirement	Output	Type of Indicator	Indicator assessment
PILLAR V	Are the regulations for grant awards published on the web site	Law No. 03/L- 040, Law No. 03/L-048 MPA Al 01/2015)	Y/N	Output Indicator	D, W
Grants and funding	2 Are calls for grant applications published on the web site	MLSW Regulation No.02/2015	Y/N	Output Indicator	D, W
	Are the results of grant awards published on the web site	MLSW Regulation No.02/2015	Y/N	Output Indicator	D, W
	Is there information about the evaluation process of the projects	MLSW Regulation No.02/2015	Y/N	Output Indicator	D, W
PILLAR VI	Does the municipality have a Code of Ethics	Law 03/L-040	Y/N	Output Indicator	I, D
PILLAR VI	2 Is the Integrity Plan published on the web site	Law 03/L-040	Y/N	Output Indicator	D, W
Professional ethics and conflict of	3 Is there an instrument for reporting unethical behaviors, discrimination or conflict of interest	REGULATION (GRK) - NO. 04/2015	Y/N	Output Indicator	I, D
interest	Are political affiliations or political party memberships for the assembly members published on the web site	MPA AI 01/2015	Y/N	Output Indicator	D, W

#### Indicator assessment:

A — analytical conclusion of the research team;

D — ensuring standards of compliance adopted by the MLGA AI 01/2015<sup>6</sup>, MPA AI 01/2015<sup>6</sup>
 LAW No.04/L-042<sup>10</sup>
 LAW No. 03/L-040<sup>11</sup>
 LAW No. 03/L-048<sup>12</sup>
 MLSW Rules No.02/2015<sup>13</sup>
 and Government Decision No. 07/87<sup>14</sup>
 Government of Republic of Kosovo Regulation No. 04/2015<sup>15</sup>

- W website analysis. The research clearly indicates there is sufficient information on the official Website or other official Internet resources;
- I response to letter of inquiry;

T — Internet data.

# CLARIFICATION

On 13th of March 2018, the Ministry of Local Government Administration launched the new web sites for all municipalities. While the web site structures are similar for all municipalities, the content of each web site is different, as there are no unified instructions about required documents that should be uploaded.

 $\mathbf{24}$ 

<sup>8</sup> Administrative Instruction (MLGA) no. 01/2015 for the transparency in municipalities: https://gzk.rks-gov.net/ActDetail.aspx?ActID=11403

<sup>9</sup> Administrative Instruction (MPA) no. 01/2015 on the web sites of public: https://map.rks-gov.net/getattachment/04a69d9b-2b96-4ef2-bfc7-4c82cb860384/Udhezimi-Administrativ-(MAP)-nr-01-2015-per-Ueb-Fa.aspx

<sup>10</sup> Law No. 04/L-042 on public procurement in republic of Kosovo: https://gzk.rks-gov.net/ActDetail.aspx?ActID=2772

<sup>11</sup> Law No. 03/L-040. on local self-government: https://gzk.rks-gov.net/ActDetail.aspx?ActID=2530

<sup>12</sup> Law no. 03/L-048 on public financial management and accountability: https://gzk.rks-gov.net/ActDetail.aspx?ActID=2524

<sup>13</sup> Rules (MLSW) No.02/2015 on the criteria and procedures for financial support for subsidies and grants: https://gzk.rks-gov.net/ActDetail. aspx?ActID=11129

<sup>14</sup> Government Decision 07/87 on Open Data: http://www.kryeministri-ks.net/repository/docs/Vendimet\_e\_Mbledhjes\_se\_87-te\_te\_Qeverise\_2016.pdf

<sup>15</sup> Regulation (GRK) - No. 04/2015 on civil servant code of conduct of the republic of Kosovo: http://kryeministri-ks.net/repository/docs/Rregullore\_QRK\_Nr.042015\_per\_Kodin\_e\_Miresjelljes\_ne\_Sherbimin\_Civil\_te\_Republikes\_se\_Kosoves\_19.pdf

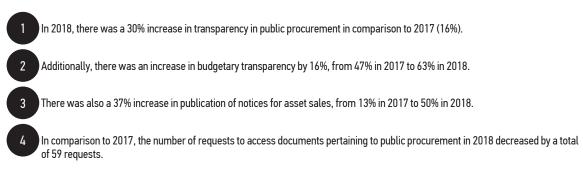
# **COMPARATIVE ANALYSIS** 2015-2016-2017-2018

In 2018, KDI introduced a revised methodology that measures six pillars pertaining to public procurement, public expenditures, and instruments for addressing corruption and conflicts of interest in local government.

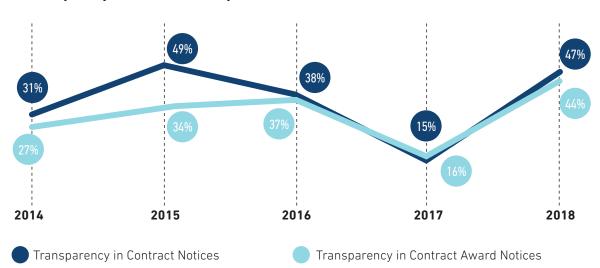
Although KDI modified the methodology to measure transparency in public procurement at the local government level introducing six pillars and 43 indicators, it still retained the original 19 indicators that were used in the previous years, enabling researchers to continue to measure trends over time against those 19 indicators.



#### In 2018, there was an average 28% increase of transparency in the above mentioned 19 indicators.

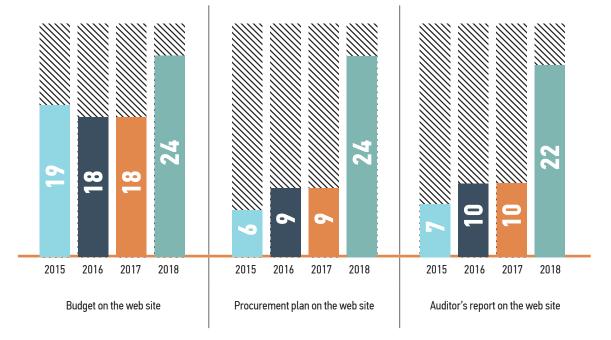


The graph below shows the transparency trends in public procurement from 2014-2018.

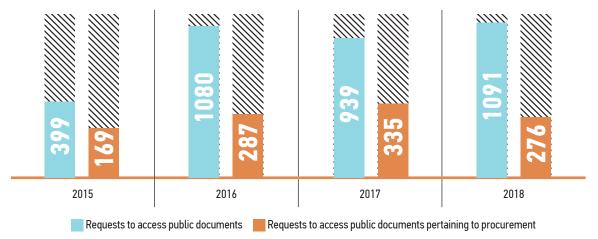


#### Transparency in Procurement comparison between 2014-2018

Additionally, municipalities also exhibited a 16% increase in budget transparency in comparison to 2017. The graph below shows the transparency trends through the years 2014- 2018.



This increase of transparency in public procurement and budget expenditure also led to a decrease in requests for access to public documents pertaining to public procurement (because municipalities made such documents available to the public through proactive publication on their web sites). There were 335 requests for access to information in 2017, but this number dropped by 59 requests in 2018to 276. This number is lower than the total number of requests in 2016 (287).



# **PILLAR I** Transparency in Public Procurement

The Transparency Index measures, in Pillar 1, transparency in Public Procurement. Approximately 40% of Kosovo's public budget is spent through public procurement. But, this process in Kosovo is often described as prone to corruption<sup>16</sup>.

To evaluate the level of transparency in this Pillar, KDI measured 15 indicators<sup>17</sup> related directly to public procurement activities in all 38 municipalities in Kosovo.

The maximum points in this pillar are 30 while the minimum score is zero. The table to the right shows the ranking of municipalities by the individual scoring in this pillar.

The average score for all municipalities is 50%. While all municipalities utilize the electronic procurement platform e-Prokurimi, there are several important documents such as feasibility study reports (where applicable), bid evaluation reports, contract management plans, and invoices that are not published on the central platform or local web sites.

However, the rate of publication of procurement plans, annual procurement reports for the previous year, notifications for tenders, notifications for contract award, and notifications for auctions is measurably improving, although there is still room for increased compliance.

However, to achieve maximum scores in this pillar, municipalities must demonstrate an extra effort to ensure all contract notices and contract award notices are published on their web sites, not just on the national e-Procurement platform, followed by the publication of first Degree Claims and Decisions for procurement reviews.

#	Municipality	Points
1	Prishtinë	30.00
2	Lipjan	28.64
2	Vushtrri	28.64
4	Mitrovicë	26.18
5	Drenas	25.50
6	Rahovec	25.23
7	Klinë	24.00
8	Ferizaj	23.73
9	Hani i Elezit	21.41
10	Prizren	20.86
11	Kamenicë	20.45
12	Shtime	19.91
13	Gjilan	19.77
14	Gjakovë	18.82
15	Deçan	18.27
15	Kaçanik	18.27
17	Istog	16.91
18	Fushë Kosovë	16.64
19	Dragash	16.36
20	Pejë	15.14
21	Malishevë	13.91
22	Suharekë	13.64
23	Novo Bërdë	12.00
24	Junik	11.05
25	Viti	9.55
26	Shtërpcë	8.59
27	Obiliq	8.18
27	Skenderaj	8.18
29	Podujevë	5.59
30	Graçanicë	5.45
30	Kllokot	5.45
30	Leposaviq	5.45
30	Mamushë	5.45
30	Mitrovicë e Veriut	5.45
30	Partesh	5.45
30	Ranillug	5.45
30	Zubin Potok	5.45
30	Zvecan	5.45

<sup>16</sup> Public Procurement in Western Balkans, European Court of Auditors, January 2018

<sup>17</sup> See section on Methodology, pg. X

#### 

Utilization of e-Prokurimi	100%
Publication of procurement plan on the municipality's web site	63%
Publication of a list to all executive bodies, public institutions and organizations who regulate or address procurement advices and disputes	26%
Publication of the annual procurement report for the previous year on the municipality's web site	53%
Municipalities that publish notifications for tenders on the web site	66%
Municipalities that publish notifications for contract awards on the web site	61%
Number of notifications for tenders on the municipality's web site vs. e-Prokurimi	23%
Number of notifications for contract awards on the municipality's web site vs. e-Prokurimi	24%
Publication of notifications for auctions on the municipality's web site	84%
Publication of the first instance and claims to the procurement process on the municipality's web site	29%
Number of decisions to the first instance claims published on the municipality's web site	26%
Average transparency %	50%

#### The following chart presents the current overall situation for all municipalities in this process, by activity:

- 24 of 38 municipalities published their procurement plans on their web sites;
- 10 of 38 municipalities published a list of all executive bodies, public institutions and organizations who regulate or address procurement advices and disputes on their web sites;
- 20 of 38 municipalities published the annual procurement report from the previous year on their web sites;
- 25 of 38 municipalities published contract notices on their web sites;
- 23 of 38 municipalities published contract award notices on their web sites;
- 19 of 38 municipalities published notices for sale of assets on their web sites;
- 11 of 38 municipalities published the contracting authority's decisions regarding first instance complaints from economic operators on their web sites.

# Procurement planning on the web site

Through the procurement planning process, municipal decision makers determine procurement methods and expectations for the fulfilment of these requirements.

Procurement planning is important because a procurement plan lists all expected requirements to be acquired during a period of time, sets the timeframe for the completion of procurements, and provides estimates on the procurement activities. In April 2018, PPRC amended the second-ary legislation to remove legal prohibitions preventing the publication of this plan. Since this change came into force, 24 of 38 municipalities published their procurement plans on their web sites.

# Municipalities<br/>have not<br/>published<br/>procurement<br/>planningMunicipalities<br/>tave published<br/>procurement<br/>planning37%36%

## Municipalities that published procurement planning in 2018

1	Deçan
2	Drenas
3	Ferizaj
4	Fushë Kosovë
5	Gjakovë
6	Gjilan
7	Hani i Elezit
8	lstog
9	Junik
10	Kaçanik
11	Kamenicë
12	Klinë
13	Lipjan
14	Malishevë
15	Mitrovicë e Jugut
16	Obiliq
17	Pejë
18	Prishtinë
19	Prizren
20	Rahovec
21	Shtime
22	Suharekë
23	Viti
24	Vushtrri

#### Procurement planning on the website of the municipality

# **Transparency in tendering activities**

To evaluate the level of transparency in tendering, KDI compared the following six performance indicators, with the aim of illustrating the difference between the websites of municipalities and the notices these institutions have published on the PPRC website:

- 1. Number of notifications for tenders on the municipality's web site;
- 2. Number of notifications for tenders on the PPRC's web site;
- 3. Number of notifications for contract award on the municipality's web site;
- 4. Number of notifications for contract award on the PPRC's web site;
- 5. Number of notifications for auctions on the municipality's web site;
- 6. Number of notifications for auctions on the PPRC's web site.

# Contract notices

The number of tenders published on the municipal web sites is usually different from the number of tenders published on the PPRC web site. In 2018, 47% of notices for local government tenders were published on municipal web sites, which marks a 32% increase in transparency compared to the previous year (15%). Out of 2,856 tender notices that were published on the e-Procurement platform, 1,338 of them were also published on municipal web sites.

# Comparison of published tenders between PPRC and municipalities' websites



# Contract award notices

Regarding contract award notices, out of 2,754 notices published on the e-Procurement platform, 1,210 of them were also published on municipal web sites. This represents 44% of the contract award notices. In comparison to the previous year (16% in 2017), 2018 marked a 28% increase in transparency in this indicator.

#### Comparison of published Contract award notices between PPRC and municipalities' websites





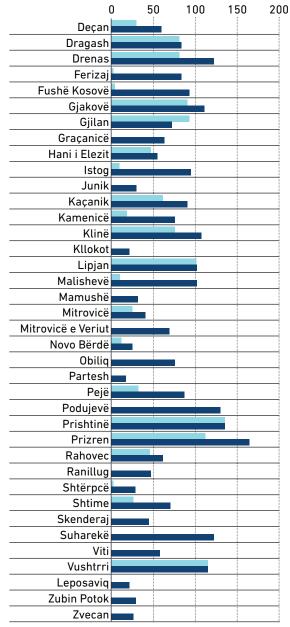


The following tables illustrate the level of procurement transparency for all municipalities of Kosovo:

0	50	100	150	200
Deçan				
Dragash	÷			
Drenas				
Ferizaj				
Fushë Kosovë				
Gjakovë	+			
Gjilan	1			
Graçanicë				
Hani i Elezit				
Istog				
Junik				
Kaçanik				
Kamenicë	:			
Klinë				
Kllokot				
Lipjan				
Malishevë				
Mamushë				
Mitrovicë				
Mitrovicë e Veriut				
Novo Bërdë				
Obiliq		-		
Partesh				
Pejë				
Podujevë				
Prishtinë		l		
Prizren	i.			
Rahovec				
Ranillug				
Shtërpcë Shtime				
Skenderaj				
Suharekë				
Viti				
Vushtrri				
Leposaviq				
Zubin Potok Zvecan				

Comparison of publication of contract

## Comparison of the publication of contract award notices



Number of tenders published in Municipality's website

Number of tenders published in PPRC

Number of awards published in Municipality's website
 Number of awards published in PPRC

Municipalities that publish more than 50% of their contract notices and contract award notices are:

#	Municipality	CONTRACT NOTICES	CONTRACT AWARD NOTICES	COMBINED
		January-December 2018	January-December 2018	PERCENTAGE
1	Prishtina	100%	100%	100%
2	Vushtrri	100%	100%	100%
3	Peja <sup>18</sup>	100%	98%	99%
4	Gjilan	98%	95%	97%
5	Dragash	99%	95%	97%
6	Lipjan	94%	100%	97%
7	Gjakova	93%	75%	84%
8	Hani i Elezit	74%	89%	82%
9	Drenas	96%	65%	81%
10	Klina	73%	74%	74%
1	Rahovec	75%	68%	72%
12	Kaçanik	56%	71%	64%
13	Deçan	71%	50%	61%
14	Prizren	40%	73%	57%
15	Mitrovica	52%	51%	52%

<sup>18</sup> After it was brought to the municipality's attention that several notices were not published on their web site, on 14th of January 2019 they retroactively published all missing notices. With the aim of acknowledging their willingness to publish these documents, these publications are accounted for in this table.

# **Publication of signed contracts**

2018 was marked by many initiatives to improve the level of transparency in public procurement. One of the leading initiatives taken by municipalities was to publish voluntarily their signed contracts on the municipality's web site. This initiative was later followed by amendments to the secondary legislation which made mandatory publication of signed contracts on e-Prokurimi, effective 03 September 2018. Even after this directive, municipalities continued to follow the trend of publishing their contracts on their municipalities' web sites. Through 2018, 23 municipalities published contracts on their web sites, as listed below (in alphabetical order):



\*Publication of contracts is recognized as a good governance practice but is not scored in the index.

# Transparency in public auctions

In Kosovo, the number of public auctions is quite small compared to the overall number of public procurements. Items sold through auctions are not of high monetary value; however, publication of these activities on the municipalities' web sites is a legal requirement of Law No. 04/L-144 on allocation for use and exchange of immovable property in the municipality.

Additionally, the procedures for the public auction notifications and award are regulated through the secondary legislation for public procurement, and therefore, their publication on the PPRC website is also required.

#### To measure the level of transparency in this process, the Index compared the following two indicators:

1. Number of notifications for auctions on the municipality's web site from January to December 2018;

2. Number of notifications for auctions on the PPRC and e-Prokurimi web sites from January to December 2018.



Additionally, the procedures for the public auction notifications and award are regulated through the secondary legislation for public procurement, and therefore, their publication on the PPRC website is also required.



funicipalities that published asset sale notices	Municipalities that had no asset sale activity	Municipalities that DID NOT publish asset sale notices	
1 Dragash	1 Deçan	1 Kamenicë	
2 Drenas	2 Graçanicë	2 Klinë	
8 Ferizaj	3 Hani i Elezit	3 Podujevë	
Fushë Kosovë	4 Junik	4 Ranillug	
Gjakovë	5 Kaçanik	5 Shtërpcë	
Gjilan	6 Kllokot		
7 Istog	7 Mamushë		
B Lipjan	8 Mitrovicë e Veriut		
Malishevë	9 Partesh		
0 Mitrovicë e Jugut	10 Prishtinë		
1 Novo Bërdë	11 Shtime		
2 Obiliq	12 Leposaviq		
3 Pejë	13 Zubin Potok		
4 Prizren	14 Zvecan		
6 Rahovec			
6 Skenderaj			
7 Suharekë			
8 Viti			
9 Vushtrri			

#### The following table shows municipalities that published, did not have, or did not publish asset sale notices:

# Information in the first instance complaints relating to public procurement process

This Indicator deals with the procurement review (or bid protest) process. KDI measured the transparency of first instance complaints - that is, complaints addressed by the municipalities themselves before escalating to the Procurement Review Body (PRB). The Public Procurement Law was amended by Law No. 05/L-068 that entered into force in January 2016, mandating contracting authorities, themselves, including municipalities, serve as the first instance of review for procurement complaints.

According to information provided by municipalities, in 2018, based on the 31 responses from the municipalities, economic operators filed 21019 first instance complaints related to procurement activities. 11 municipalities published 155 decisions on these complaints on their web site.

While the majority of the municipalities publish documents pertaining to public procurement, there are eight municipalities that do not publish any documentation pertaining to this process. The information about their activities is only available on the central government procurement platforms.

1. Gracanicë 5. Mitrovicë e Veriut

2 Kllokot

- 6. Partesh
- 3. Leposavig 7. Zubin Potok
- 4. Mamushë

8. Zvecan

#### List of municipalities that publish decisions to the first instance complaints from the economic operators

1	Drenas
2	Ferizaj
3	Kamenicë
4	Klinë
5	Lipjan
6	Mitrovicë e Jugut
7	Prishtinë
8	Rahovec
9	Shtime
10	Suharekë
1	Vushtrri

<sup>19</sup> Information received from the municipalities as a response to the inquiry on public information

# **PILLAR II** Budget transparency

## To measure budget transparency, KDI used the following indicators:

- 1. Is the municipal investment plan published on the web site?
- 2. Is the municipal budget published on the website?
- 3. Are changes to budget appropriations published on the web site?
- 4. Are the quarterly expense reports published on the web site?
- 5. Is the Annual Summary Report for the municipality's budget for the previous fiscal year published on the web site?
- 6. Are mid-term budgetary framework documents published on the web site?
- 7. Is the external audit report posted on the web page?
- 8. Is the annual report on subsidies published on the web site?

The maximum points in this section are 25 while the minimum score is zero. The table to the right shows the ranking of municipalities by the individual scoring in this pillar. The average score for budgetary transparency is 62%.

In comparison to previous years, municipalities improved publication of the budget, changes to budget appropriations, investment plan, quarterly expense reports, the Annual Summary Report for the municipality's budget for the previous fiscal year, mid-term budgetary framework, and external audit report. However, only 16% of municipalities published their annual summary report on subsidies on the municipal web site.

#	Municipality	Points
1	Ferizaj	25.00
1	Lipjan	25.00
1	Mitrovicë	25.00
1	Prishtinë	25.00
1	Vushtrri	25.00
6	Fushë Kosovë	21.88
6	Gjakovë	21.88
6	Hani i Elezit	21.88
6	Kamenicë	21.88
6	Klinë	21.88
6	Pejë	21.88
6	Podujevë	21.88
13	Drenas	18.75
13	Gjilan	18.75
13	lstog	18.75
13	Kaçanik	18.75
13	Malishevë	18.75
13	Rahovec	18.75
13	Shtime	18.75
13	Skenderaj	18.75
21	Viti	17.19
22	Obiliq	15.63
22	Suharekë	15.63
24	Dragash	12.50
24	Junik	12.50
26	Novo Bërdë	10.94
27	Deçan	9.38
27	Graçanicë	9.38
27	Prizren	9.38
27	Shtërpcë	9.38
31	Ranillug	6.25
32	Mamushë	3.13
32	Mitrovicë e Veriut	3.13
32	Partesh	3.13
35	Kllokot	0.00
35	Leposaviq	0.00
35	Zubin Potok	0.00
35	Zvecan	0.00

## TRANSPARENCY INDEX IN PUBLIC PROCUREMENT 2018

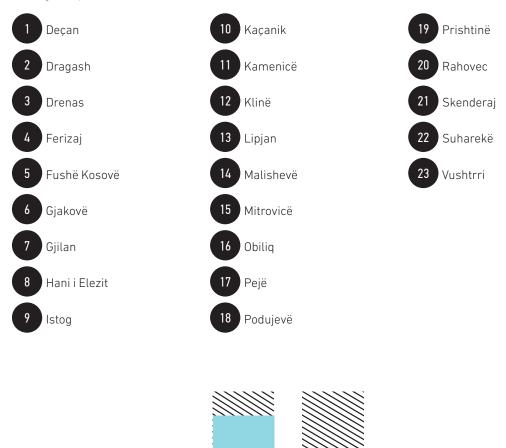
#### The following chart shows performance by indicators:

Publication of the investing plan on the web site	61%	
Publication of the budget on the web site	63%	
Publication of the amendments to the budget on the web site	<b>78%</b>	
Publication of the quarterly expense reports on the web site	74%	
Publication of the summary report for the municipality's budget for the previous fiscal year on the web site	70%	
Are Mid Term budgetary framework published on the web site	74%	
Publication of the audit report on the web site	58%	
Publication of the annual report on subsidies on the web site	16%	
Average transparency %	<b>62</b> %	

#### **BUDGETARY TRANSPARENCY PER INDICATOR (%)**

# Publication of the investment plan on the web site

According to the Ministry of the Local Government Administration (MLGA) Administrative Instructions 01/2015, all municipalities are legally required to publish the investment plan. In 2018, 23 of 38 municipalities published their investment plans on their web sites. The following is the list of municipalities that fulfilled this legal requirement:





Municipalities that published annual report for the previous fiscal year

# Publication of the approved budget on the web site

During the period January to December 2018, 24 municipalities published their budget plans on their web sites. Out of 38 municipalities, only 14 municipalities did not publish the budget. This increased transparency by 16% compared to the previous year, from 47% in 2017 to 63% in 2018.



Publication of the budget by the municipality helps citizens understand how their taxes are being spent. Through the budget plan, citizens can see whether their street, neighborhood, or their community will be part of the plans of their elected officials. Municipalities should inform citizens through budgetary transparency instruments about upcoming municipal investments. This would also help businesses prepare more effectively to participate in public investments. The following is the list of municipalities that published the budget in 2018:



# Publication of changes to budget appropriations on the web site

In 2018, 30 of 38 municipalities responded that they do publish changes to budget appropriations on their web sites. In 2018, there were 24 changes to budget appropriations in 13 municipalities. Based on the information received from the municipalities, and confirmed with their web sites, 10 of 13 municipalities published changes to budget appropriations made by the municipal assemblies. The following is the list of municipalities that had changes to budget appropriations and published them on their web sites:



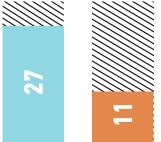
#### 

# Publication of the financial reports on the web site

The current legal framework<sup>20</sup> requires publication of guarterly and annual expense reports by all public financial institutions. During 2018, 28 municipalities published a total of 144 monthly, guarterly, semi-annual, and annual reports on their municipal web sites. The following table shows the number of published monthly, quarterly, semi-annual, and annual financial reports by municipality:

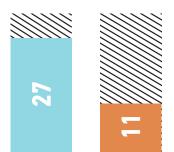
# Publication of the annual summary report for the municipality's budget for the previous fiscal year on the website

According to the Ministry of the Local Government Administration (MLGA) Administrative Instructions 01/2015, all municipalities are legally reguired to publish the annual summary report for the previous fiscal year on their web site. In 2018, 27 of 38 municipalities published the summary on their web sites.



Municipalities that published annual report for the previous fiscal year

#	Municipality	No. of reports
1	Prishtinë	15
2	Gjilan	15
3	Pejë	15
4	Vushtrri	15
5	Klinë	5
6	Viti	5
7	Dragash	4
8	Ferizaj	4
9	Fushë Kosovë	4
10	Gjakovë	4
11	Hani i Elezit	4
12	Istog	4
13	Junik	4
14	Kaçanik	4
15	Kamenicë	4
16	Lipjan	4
17	Malishevë	4
18	Mitrovicë	4
19	Novo Bërdë	4
20	Podujevë	4
21	Rahovec	4
22	Ranillug	4
23	Drenas	2
24	Prizren	2
25	Shtime	2
26	Skenderaj	2
27	Deçan	1
28	Obiliq	1
29	Graçanicë	0
30	Kllokot	0
31	Leposaviq	0
32	Mamushë	0
33	Mitrovicë e Veriut	0
34	Partesh	0
35	Shtërpcë	0
36	Suharekë	0
37	Zubin Potok	0
38	Zvecan	0



<sup>20</sup> See list of Indicators

# Publication of the mid-term budgetary framework on the web site

The Medium-Term Budgetary Framework<sup>21</sup> presents the main document on which to base the annual budget and to provide a country-based macroeconomic environment analysis to establish the basis for budget planning for years that come in line with the Government's strategic priorities.

In 2018, 27 of 38 municipalities published the mid-term budgetary framework on their web sites. The following is a list of municipalities that published the MTBF:

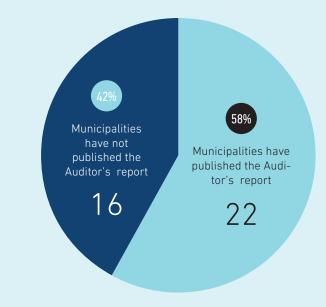


<sup>21</sup> Korniza Afatmesme e Shpenzimeve 2019-2021, Ministria e Financave, https://mf.rks-gov.net/desk/inc/media/A207050E-6E64-4A64-81FE-E9B1B2D6799B.pdf

# Audit report on the web site

Publication of the audit report for 2017 is another important indicator because it provides the public with information on how public funds are managed by municipalities. In 2018, 22 out of 38 municipalities published the audit reports on their web sites<sup>22</sup>. This is a 34% increase of transparency in comparison to the Public Procurement Index for 2017, from 24% to 58%. The following municipalities published the audit report on their web sites:

22 Audit reports for all municipalities are available on the website of the National Audit Office of Kosovo: http://zka-rks.org/





# **Publication of the** annual report on subsidies on the web site

Publication of the annual report on subsidies is a good governance indicator that was added to the list of indicators on 15th March 2018<sup>23</sup>, with the aim of increasing transparency in this municipal activity. This indicator is important because it provides the public with information on how public funds are divided by municipalities in support to the local economy, cultural, and sport activities. In 2018, only six out of 38 municipalities published the annual report on subsidies on their websites. The following is the list of municipalities that publish this report:

Publication of the annual report on subsidies is a good governance indicator that was added to the list of indicators on 15th of March



23 Focus group to finalize the methodology and indicators for PPI 2018, held on 15 March 2018, Prishina



# **PILLAR III** Access to public documents

The Transparency Index measures, in Pillar 3, access to public documents. Through this Pillar, KDI observed the extent to which the Law on Access to Public Documents is implemented. In addition, KDI assessed the ability of citizens, civil society organizations, and media to use this mechanism to demand accountability from municipal institutions. The maximum score in this pillar is 10 while the minimum score is zero. The overall municipal responsiveness to requests for access to public documents is at 78%. KDI sent 38 requests for access to public information, and received a municipal response from 31 municipalities; seven municipalities did not respond. Based on the information provided by municipalities, out of 1,094 requests, 43 were rejected. Municipalities of Prishtina, Gjakova, and Lipjan also provided the reasoning for rejection based on the legal restrictions (protection of personal information).

THE NUMBER OF REQUESTS FOR ACCESS TO DOCUMENTS SENT BY KDI TO MUNICIPALITIES AND RESPONSES TO SUCH REQUESTS



#### MUNICIPAL RESPONSIVNESS TO REQUESTS FOR ACCESS TO PUBLIC DOCUMENTS (%)

Municipal responsivess to requests for access to public documents	74%	
Municipal responsivess to requests for access to public documents pertaining to public procurement	82%	
Average transparency %	78%	

In this Pillar, the focus was on requests for access to public documents in public procurement. According to the information provided by municipalities in response to the request from KDI, citizens submitted 1,091 requests for access to public documents to all municipalities in 2018. Of these, 276 were related to public procurement. Municipalities with the largest number of requests for access to public documents were Prishtina with 197, Peja with 158, Gjilan/Gnjilane with 71, Klina with 53, Drenas with 52 and Lipjan with 51. **31 out of 38 municipalities responded to** the KDI survey providing data on their activities pertaining to the Law on Access to Public Documents. The seven municipalities below did not respond to the requests for information about access to **public documents in 2018**.

### List of municipalities that DID not respond

1	DRAGASH
2	KAMENICA
3	KLLOKOT
4	RANILLUG
5	LEPOSAVIQ
6	ZUBIN POTOK
7	ZVECAN

### FOR 38 MUNICIPALITIES OF KOSOVO

	Requests for access to public documents				
#	Municipality	Number of requests for access to public documents 2018	Numbers of rejections of requests for access to public documents 2018	Number of requests for access to public documents pertaining to public procurement 2018	Numbers of rejections of requests for access to public documents pertaining to public procurement 2018
1	Deçan	15	0	2	0
2	Dragash	0	0	0	0
3	Drenas	52	0	13	0
4	Ferizaj	46	8	7	0
5	Fushë Kosovë	16	0	18	0
6	Gjakovë	26	3	39	0
7	Gjilan	71	0	12	0
8	Graçanicë	6	0	0	0
9	Hani i Elezit	15	0	2	0
10	lstog	20	0	8	0
11	Junik	5	0	1	0
12	Kaçanik	8	0	2	0
13	Kamenicë	27	0	12	0
14	Klinë	53	13	6	0
15	Kllokot	0	0	0	0
16	Leposaviq	0	0	16	0
17	Lipjan	51	0	0	0
18	Malishevë	26	7	0	0

#### TRANSPARENCY INDEX IN PUBLIC PROCUREMENT 2018

#### 

TOTAL	1,091	43	276	2
38 Zvecan	0	0	0	0
37 Zubin Potok	0	0	0	0
36 Vushtrri	19	0	0	0
35 Viti	39	3	6	0
34 Suharekë	57	4	3	0
33 Skenderaj	9	0	20	0
32 Shtime	34	0	5	0
31 Shtërpcë	4	0	5	0
30 Ranillug	0	0	2	0
29 Rahovec	11	0	0	0
28 Prizren	46	0	5	0
27 Prishtinë	197	2	18	0
26 Podujevë	21	3	52	0
25 Pejë	158	0	12	0
24 Partesh	3	0	1	0
23 Obiliq	1	0	0	0
22 Novo Bërdë	3	0	4	2
21 Mitrovicë e Veriut	0	0	0	0
20 Mitrovicë	26	0	0	0
9 Mamushë	26	0	5	0

# **PILLAR IV** Information and public participation

To measure transparency of information provision to citizens pertaining civil engagement and information, KDI used the following indicators:

- 1. Are tender opening sessions opened to public?
- 2. How often do the citizens use the municipal web site?
- 3. Is the draft budget published for public consultations?
- 4. Are draft decisions and/or agendas published for consultation with public>
- 5. Can citizens send an online letter of enquiry to the Municipality?
- 6. Number of Budget Hearings (min. 2 per year)?
- 7. Is the organizational scheme for including public enterprises and the subordinate institutions published on the web site?
- 8. Is the basic legislation for organizing and functioning of public enterprises and the subordinate institutions published on the web site?

The maximum points assigned in this pillar are 15 while the minimum score is zero. The table to the right shows the ranking of municipalities by the individual scoring in this pillar.

The average level of transparency in public information and public participation is 50%. While all tender opening sessions are opened to the public, and 78% of municipalities have built modules on their web sites for easy and direct communication with citizens, only 58% of the municipalities published their draft budget for public consultation, and 50% also published their draft agendas and decisions for consultation with citizens. Municipalities have also been proactive in public hearings pertaining to budget planning. In 2018, they organized 267 public hearings per year.

#	Municipality	Points
1	Prishtinë	15.00
2	Mitrovicë	13.75
3	Ferizaj	12.50
3 3 5	Vushtrri	12.50
5	Gjilan	11.25
6	Drenas	10.00
6	Gjakovë	10.00
6	Hani i Elezit	10.00
6	Kaçanik	10.00
6	Lipjan	10.00
6	Rahovec	10.00
6	Shtime	10.00
13	Malishevë	8.75
13	Pejë	8.75
13	Podujevë	8.75
13	Viti	8.75
17	Fushë Kosovë	7.50
17	lstog	7.50
17	Prizren	7.50
17	Skenderaj	7.50
17	Suharekë	7.50
22	Deçan	6.25
22	Kamenicë	6.25
22	Klinë	6.25
22	Novo Bërdë	6.25
22	Ranillug	6.25
27	Dragash	5.00
27	Mamushë	5.00
27	Obiliq	5.00
30	Graçanicë	3.75
30	Junik	3.75
30	Kllokot	3.75
30	Leposaviq	3.75
30	Mitrovicë e Veriut	3.75
30	Partesh	3.75
30	Shtërpcë	3.75
37	Zubin Potok	2.50
37	Zvecan	2.50

## TRANSPARENCY INDEX IN PUBLIC PROCUREMENT 2018

One of the key concerns pertaining to public information is the limited information related to public enterprises, whereas only 10% of municipalities publish their organograms and basic regulating legislation for these entities. Even though some smaller municipalities do not own public enterprises, and receive their services from the regional level, their citizens are in daily contract with the service providers. These services include water supply, sewage systems, waste collection, etc., for which the citizens have regular concerns, thus the information on how they operate, and who is responsible at what lever for their oversight should be available to them.

The need for information is also demonstrated by the high volume of visits to municipal web sites. In 2018, municipal web sites were visited 4,463,523 times (indicating multiple return visits for a country with a population of only 1,809,481).

#### Transparency in public information and public participation(%)

r.

Tender opening sessions are open to public	100%
Publication of draft budget for public consultations	58%
Publication of draft decisions and/or agendas for consultation with public	50%
Online module to contact the municipality	72%
Publication of the organizational scheme including public enterprises and the subordinate institutions	9%
Publication of the basic legislation for organizing and functions of public enterprises and the subordinate institutions	<b>11%</b>
Average transparency %	50%

# **Openess and public consultation**

#### **TENDER OPENING SESSIONS**

According to the Information received from 31 municipalities who responded to the request for access to public information, all tender opening sessions are open to the public. During the tender opening sessions, competing business, citizens, and monitoring organizations can observe the procedures and offered prices.

#### PUBLICATION OF DRAFT BUDGET FOR PUBLIC CONSULTATIONS

In 2018, 22 municipalities published the draft budget for public consultation. The following is the list of municipalities that published the draft budget:



### TRANSPARENCY INDEX IN PUBLIC PROCUREMENT 2018

#### PUBLICATION OF DRAFT DECISIONS AND/OR AGENDAS FOR CONSULTATION WITH PUBLIC

In addition to the draft budget, in 2018, 19 municipalities published their draft decisions and agendas for consultation with the public. The following is the list of municipalities that published these documents for consultation:



#### **PUBLIC HEARINGS**

Municipalities have been very active with regard to public hearings pertaining to budget approval. The required number of public hearings is a minimum of two for the budget circular as part of the budget hearing. According to the data received from the 31 municipalities that responded to the request for information, during 2018, these municipalities organized 267 public hearings, of which the most active municipalities were as follows:

MUNICIPALITY	NO. OF PUBLIC HEARINGS IN 2018
Viti	24
Lipjan	21
Kamenicë	20
Prishtinë	20
Skenderaj	16
Pejë	13
Vushtrri	12
Ferizaj	11
Gjilan	11
Gjakovë	10
Rahovec	10

# Citizens' visits to municipal web sites

To answer the question why the municipalities should publish the public documents on their web sites, even when there are central platforms, KDI obtained the information pertaining to the visits to the municipal websites.

According to information received from the Ministry of Local Government Administration (MAPL), the municipal web sites in 2018 were visited 4,463,523 times. The table below illustrated the number of visits to the web site versus the number of population<sup>24</sup>.

#	Municipality	# of visits to the web site	# of population according to 2011 Census	visits vs. population in %
1	Deçan	231,041	40,019	577%
2	Dragash	44,884	33,997	132%
3	Drenas	224,277	58,531	383%
4	Ferizaj	117,319	108,610	108%
5	Fushë Kosovë	88,790	34,827	255%
6	Gjakovë	388,989	94,556	411%
7	Gjilan	183,752	90,178	204%
8	Graçanicë	33,221	10,675	311%
9	Hani i Elezit	17,225	9,403	183%
10	lstog	99,671	39,289	254%
11	Junik	14,707	6,084	242%
12	Kaçanik	61,550	33,409	184%
13	Kamenicë	116,818	36,085	324%
14	Klinë	109,182	38,496	284%
15	Kllokot	6,272	2,556	245%

<sup>24 2011</sup> Census, ASK: <u>http://ask.rks-gov.net/media/2009/kosovo-census-atlas-2011.pdf</u>

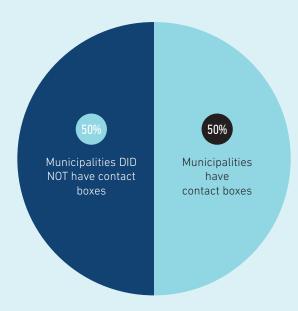
#### TRANSPARENCY INDEX IN PUBLIC PROCUREMENT 2018

#### 

16	Leposaviq	3,810	13,773	28%
17	Lipjan	108,932	57,605	189%
18	Malishevë	110,366	54,613	202%
19	Mamushë	9,226	5,507	168%
20	Mitrovicë	121,977	84,235	145%
21	Mitrovicë e Veriut	9,084	29,460	31%
22	Novo Bërdë	35,384	6,729	526%
23	Obiliq	70,200	21,549	326%
24	Partesh	9,679	1,787	542%
25	Pejë	100,500	96,450	104%
26	Podujevë	97,278	88,499	110%
27	Prishtinë	967,693	198,897	487%
28	Prizren	334,417	177,781	188%
29	Rahovec	100,147	56,208	178%
30	Ranillug	16,547	3,866	428%
31	Shtërpcë	14,998	6,949	216%
32	Shtime	50,906	27,324	186%
33	Skenderaj	92,031	50,858	181%
34	Suharekë	157,127	59,722	263%
35	Viti	82,810	46,987	176%
36	Vushtrri	224,873	69,870	322%
37	Zubin Potok	3,562	6,616	54%
38	Zvecan	4,278	7,481	57%

# Communication with the municipality

To measure the ease of access to communication with municipalities, KDI also verified the means to communicate with the municipalities using online tools. 19 of 38 municipalities have contact boxes where the citizens can write their inquiry and it will be delivered to the municipality's information desk. The following is the list of municipalities who have communication modules on their web sites:





### TRANSPARENCY INDEX IN PUBLIC PROCUREMENT 2018

Additionally, 17 other municipalities have listed their contact e-mail addresses where the citizens can send their inquiries:



# Information on municipal enterprises and subordinate institutions

One of the least transparent areas of municipal work, and the area that is often accused of corruption by citizens and civil society, is public enterprises. Citizens regularly use services provided by municipal public enterprises, especially utilities. While there are several municipalities that do not have public enterprises, there are regional public enterprises that provide services, and it is important for the municipalities to provide information to their citizens on their regulatory legislation, their functions, and to whom these public enterprises report on the municipal level. With the aim of verifying how much information the municipalities provide to their citizens pertaining to public enterprises, KDI has measured the following two indicators.

- 1. Is the organizational scheme for public enterprises and the subordinate institutions published on the web site?
- 2. Are the basic legislation for organizing and functioning of public enterprises (including the subordinate institutions) published on the municipality's web site?

While only two municipalities, that of Prishtina and Gjilan, provide detailed organizational schemes for public enterprises and the subordinate institutions published on the web sites, the municipalities of Ferizaj, Mitrovica and Peja published status reports aboutpublic enterprises which included the organizational schemes.

Additionally, only the municipalities of Ferizaj, Mitrovica, Prishtina, and Vushtrri published the basic legislation for organizing and functioning of public enterprises and the subordinate institutions on their web sites.

# **PILLAR V** Grants and funding

Grants and funding are additional activities through which municipalities spend the municipal budget.

#### To measure transparency in grants and funding, KDI used the following indicators:

- 1. Are the regulations for grant awards published on the web site?
- 2. Are calls for grant applications published on the web site?
- 3. Are the results of grant awards published on the web site?
- 4. Is there information about the evaluation process of the projects?

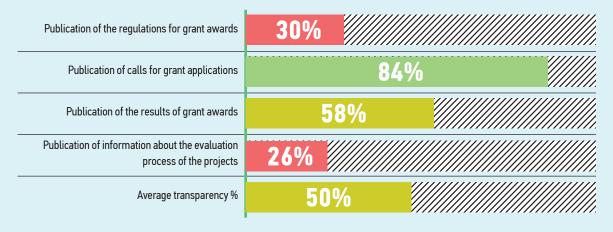
The maximum points assigned in this pillar are 10 while the minimum score is zero. The table to the right shows the ranking of municipalities in this pillar.

The average level of transparency in grants and funding is 50%. 84% of municipalities published their calls for grant applications, and 58% published the results of the awards, but only 30% of municipalities published the regulations for grant awards and only 6% published information pertaining to the evaluation process of the projects.

#	Municipality	Points
1	Kaçanik	10.00
1	Lipjan	10.00
1	Pejë	10.00
1	Prishtinë	10.00
1	Viti	10.00
6	Mitrovicë	8.75
7	Drenas	7.50
7	Ferizaj	7.50
7	Gjakovë	7.50
7	Podujevë	7.50
7	Prizren	7.50
7	Vushtrri	7.50
13	Deçan	5.00
13	Fushë Kosovë	5.00
13	Gjilan	5.00
13	Hani i Elezit	5.00
13	lstog	5.00
13	Kamenicë	5.00
13	Klinë	5.00
13	Malishevë	5.00
13	Obiliq	5.00
13	Rahovec	5.00
13	Shtime	5.00
13	Skenderaj	5.00
13	Suharekë	5.00
26	Dragash	2.50
26	Graçanicë	2.50
26	Junik	2.50
26	Kllokot	2.50
26	Mamushë	2.50
26	Novo Bërdë	2.50
26	Ranillug	2.50
26	Shtërpcë	2.50
34	Leposaviq	0.00
34	Mitrovicë e Veriut	0.00
34	Partesh	0.00
34	Zubin Potok	0.00
34	Zvecan	0.00

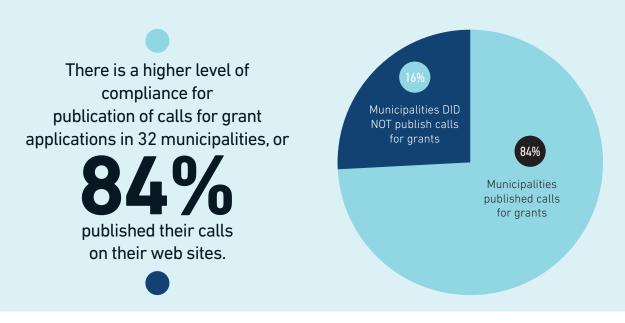
#### The following chart shows the performance by each indicator in this pillar:

#### Transparency in grants and funding (%)

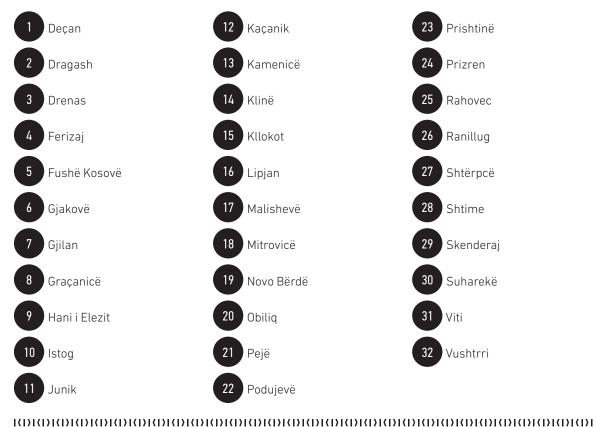


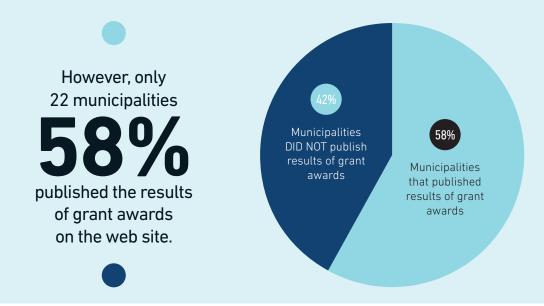
## In 2018, only 30% of municipalities published regulations for grant awards. The following municipalities published these regulations:





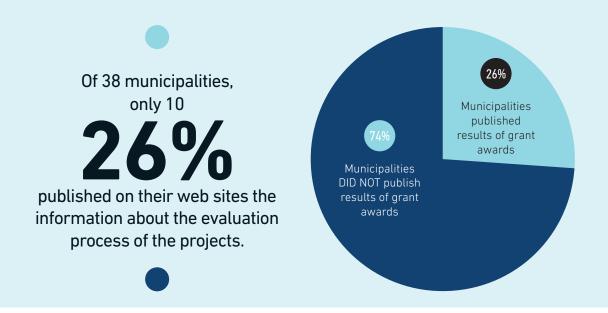
The following is the list of municipalities that published calls for grants on their web sites:





#### The following is the list of municipalities that published the results:





The following is the list of municipalities that published information about the evaluation process of the projects:



# **PILLAR VI** Professional Ethics and Conflict of Interest

Integrity is one of the key elements in public financial management. In order to measure the mechanisms to support integrity and the fight against corruption, mis-management, conflicts of interest, and abuse of official power, KDI used the following indicators to measure good governance mechanisms in municipalities:

- 1. Does the municipality have a code of ethics?
- 2. Is the Integrity Plan published on the web site?
- 3. Is there an instrument for reporting unethical behaviors, discrimination, or conflict of interest?
- 4. Are political affiliations or political party memberships for the assembly members published on the municipal web site?

The maximum points assigned in this pillar are eight while the minimum score is zero. The table to the right shows the ranking of municipalities in this pillar.

The average level transparency in professional ethics and conflict of interest is 58%. All municipalities have to abide to the Code of Ethics for the public administration. However, the municipalities of Gjakova, Gjilan, Peja, Prishtina, and Vushtrri have created and signed their own tailored codes of ethics. 71% of municipalities have instruments for reporting unethical behaviors and have published political affiliation of their assembly members, while only 34% of municipalities published their integrity plans.

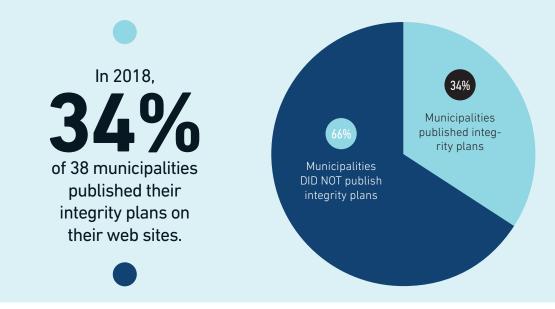
#	Municipality	Points
1	Pejë	10.00
1	Prishtinë	10.00
1	Vushtrri	10.00
4	Drenas	8.75
4	Ferizaj	8.75
4	Kaçanik	8.75
4	Klinë	8.75
4	Lipjan	8.75
4	Malishevë	8.75
4	Mitrovicë	8.75
4	Podujevë	8.75
4	Shtime	8.75
13	Gjakovë	7.50
13	Gjilan	7.50
15	Dragash	6.25
15	Fushë Kosovë	6.25
15	Graçanicë	6.25
15	lstog	6.25
15	Junik	6.25
15	Mamushë	6.25
15	Obiliq	6.25
15	Prizren	6.25
15	Rahovec	6.25
15	Suharekë	6.25
15	Viti	6.25
26	Deçan	3.75
26	Hani i Elezit	3.75
26	Kamenicë	3.75
26	Kllokot	3.75
26	Leposaviq	3.75
26	Mitrovicë e Veriut	3.75
26	Novo Bërdë	3.75
26	Skenderaj	3.75
34	Partesh	1.25
34	Ranillug	1.25
34	Shtërpcë	1.25
34	Zubin Potok	1.25
34	Zvecan	1.25

The following charts show the municipal ranking by points earned on each of the above-mentioned pillars and indicators:

Municipality has a code of ethics	57%	
Municipality publishes the integrity plan	34%	
Municipality has an instrument for reporting unethical behaviors, discrimination or conflict of interest	71%	
Municipality has published political affiliations or political party memberships for the assembly members	71%	
Average transparency %	58%	

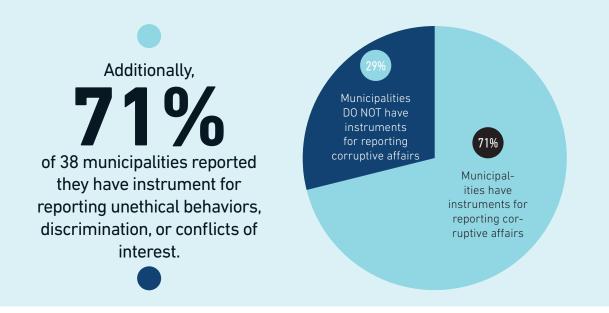
#### **TRANSPARENCY IN PROFESSIONAL ETHICS AND CONFLICT OF INTEREST(%)**

While all 38 municipalities operate under the code of ethics for public administration, only the municipalities of Gjakova, Gjilan, Peja, Prishtina, and Vushtrri have their own individual codes of ethics for the employees of the municipality.



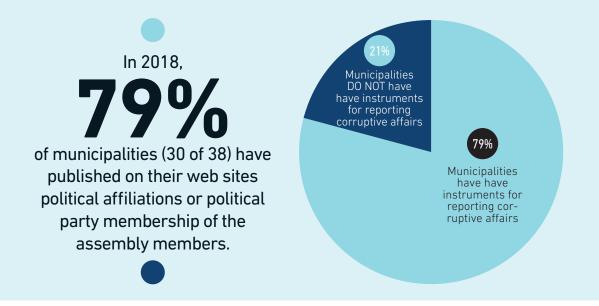
The following is the list of municipalities that published their integrity plans.





The following is a list of municipalities that have instruments for reporting unethical behaviors, discrimination, or conflicts of interest:





The following is a list of municipalities that have published on their web sites political affiliations or political party memberships of the assembly members:



# CONCLUSIONS

In 2018, Kosovar municipalities showed a willingness to increase transparency in public procurement.

This willingness resulted in a substantial average increase of transparency by 28%, compared to 2017 levels.

KDI noted a positive trend in terms of publishing procurement documents such as contract notices, contract award notices, procurement plans, annual procurement reports, and notices for sale of assets on municipal web sites.

A positive trend was noted also in publishing of awarded/signed contracts, where 23 of 38 municipalities, although not a legal obligation, voluntarily publish all of their public contracts in PDF-format on their web sites.

However, most of municipalities should improve their approach in informing their citizens on the institutions who regulate and address disputes pertaining to procurement such as PPRC, PRB, Competition Authority, etc., and first instance claims and resolutions pertaining the procurement actions handled at the local level.

A positive trend was noted also in budgetary transparency. Approximately 62% of municipalities are now publishing important planning and expenditure reports on their web sites. However, only 16% of municipalities publish an annual report on subsidies. Also, a great improvement was noted in public participation. In comparison to 2017, from 31 responses to requests for information that were sent by KDI, only two municipalities have not met the legal requirement to hold public meetings with citizens, thus missing an opportunity to disseminate information about municipal projects which will benefit citizens.

Although in 2018, the Ministry of Local Government Administration launched new web sites for all municipalities, the sites themselves lack consistency and municipalities are unclear about what information they should present to the public about expenditure. Also, the municipalities have received complaints from citizens that, due to technical problems, documents tend to disappear from the websites. This problem was noted also by KDI in the cases of the municipalities of Gjilan, Ferizaj, Suhareka, and Malisheva.

#### 

# RECOMMENDATIONS

# Pillar 1 Public procurement ((including public auctions) 50% out of 100%):

- Municipalities should publish the procurement plan, publication of the annual procurement report for the previous year, notifications for tenders, notifications for contract award, and notifications for auctions.
- Additionally, we recommend all municipalities should publish their contract notices and contract award notices, and first instance claims and decisions for procurement process.

## Pillar 2 Budgetary transparency (62% out of 100%):

• We recommend all municipalities pubish the budget, amendments to the budget, investment plan, quarterly expense reports, the summary report for the municipality's budget for the previous fiscal year, mid-term budgetary framework, the audit report, and the annual report on subventions on the municipal web site.

## Pillar 3 Access to public documents (78% out of 100%):

• We recommend all municipalities inform the public about what is considered protected data and information, with the aim of decreasing the number of rejections of requests for access to public documents and information.

# Pillar 4 Information and public participation (50% out of 15):

• We recommend municipalities publish the basic legislation for organization, functioning and func-

tions of the public enterprises and its subordinate institutions on their websites.

- Also, we recommend municipalities publish the draft budget and draft agendas and decisions for consultation with the public.
- As a good governance practice, with the aim to further enhance the transparency and accountability of locally elected officials, we strongly recommend that, although they are not part of this evaluation for 2018, municipalities should also publish the semi-annual and annual mayor's reports, and the municipal annual plans.

# Pillar 5 Grants and funding (50% out of 100%):

 In this pillar, we recommend that municipalities start publishing complete information pertaining to awarding funding for grants and activities supported by the municipalities.

#### Pillar 6 Professional ethics and conflict of interests (58% out of 100%):

- In this pillar, we encourage the municipalities to follow the example of Prishtina, Vushtrri, Gjilan, Peja, and Gjakova, by developing their municipal codes of ethics including adequate and specific instruments for reporting unethical behaviors.
- We also recommend municipalities publish their integrity plans and political affiliation of their leadership and members of the municipal assemblies.

# **ANNEX 1** THE LIST OF QUESTIONS SENT TO ALL MUNICIPALITIES

#### Pillar 1: Public procurement

Question 1: What is the number of economic operators' requests for reconsideration of contract award estimates, received during the period January 1 - December 31, 2018?

Question 2: What is the number of responses to requests for re-evaluation of contract award estimates for the period 01 January to 31 December 2018?

Question 3: How many of the municipality's decisions on requests for reconsideration of contract award estimates published on the website for the period January 1 - December 31, 2018?

Question 4: Provide a link to a web site where first-instance decisions are published:

#### Pillar 2: Budget transparency

Question 5: How many times was the budget amended in 2018?

Question 5a: How many public hearings pertaining the budget planning were held by the municipality in 2018?

#### Pillar 3: Access to public documents

Question 6: What is the number of requests for access to public documents?

Question 7: What is the number of rejected requests and administrative silence (non-responses)?

Question 8: What is the number of requests pertaining to public procurement?

Question 9: What is the number of rejected requests pertaining to public procurement?

#### Pillar 5: Grants and funding

Question 10: How many grants has the municipality published on the website?

Question 11: How many grants were awarded during 2018 by your municipality?

#### Pillar 6: Professional ethics and conflict of interest

Question 12: Does the municipality have a code of ethics?

Question 13: Is the integrity plan published on the web site

Question 14: Does the municipality have an instrument for reporting unethical behavior, discrimination or conflict of interest?

Question 15: Can non-ethical behavior, discrimination and conflict of interest be reported through the official web site?

Katalogimi në botim – (CIP) Biblioteka Kombëtare e Kosovës "Pjetër Bogdani"

35.073.053(496.51-2)

Transparency index in public procurement 2018 for 38 municipalities of Kosovo. – Prishtinë : Kosova Democratic Institute, 2019. – 71 f. : ilustr. me ngjyra ; 24 cm.

ISBN 978-9951-745-26-0



KDI is a Non-Governmental Organization (NGO) engaged to support democracy development by involving citizens in public policy-making and strengthening civil society sector, with the aim to impact the increase of transparency and accountability by public institutions.

For more information on KDI, please visit www.kdi-kosova.org

With the financial support of:

