

PUBLIC OPINION POLL RESEARCH RESULTS

Citizens' Perspective on the Kosovo - Serbia Dialogue

MARCH 2020

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RESEARCH **METHODOLOGY**

The survey included



Kosovo citizens aged

18+

Albanian 815, Serb 150, other minorities 100.



The survey was conducted through CATI (computer-assisted telephone interviews) technique.



Surveying was done through telephone calls and data were processed through survey management software.

Gender of respondents:





51.7% 48.3%

confidence interval



≈ 95%

and error margin

+3%

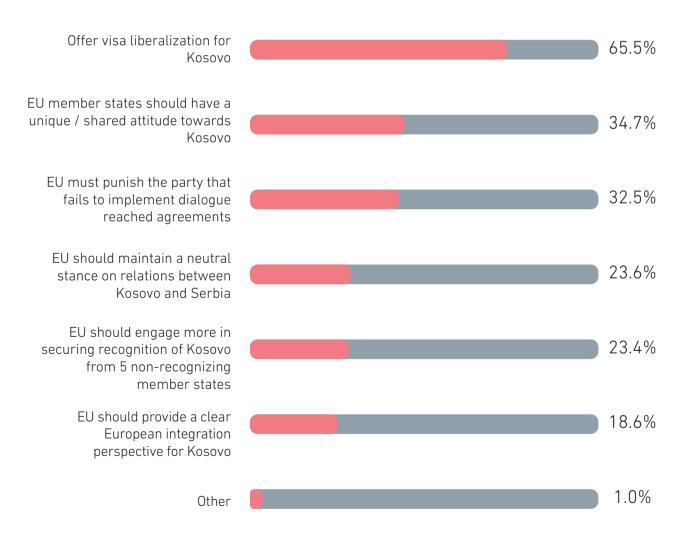
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- For designing the sample, UBO Consulting used the common multiple layering technique.
 - Initially, the sample was divided into three sub-samples by ethnicity living in Kosovo;
 - Subsequent stratification of the sub-samples was done based on the municipality by PPS (probability proportional to size) technique;
 - The last stratification was done on the basis of settlement.
- After the sample has gone through all the strata, the selection of the main list and reserve list of potential respondents was done through Excel standardization technique.
- At the end, the data are weighted so that the final results reflect the population structure by ethnicity, age, gender and education.
- Survey period: 13 20 March 2020

RESEARCH RESULTS

QUESTION

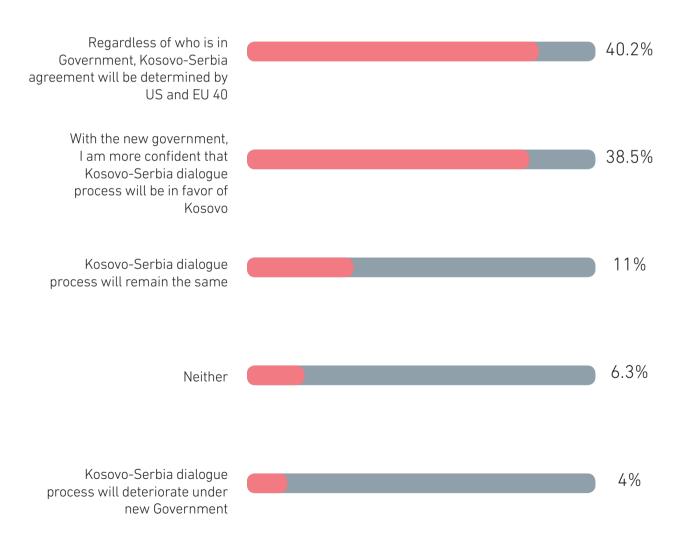
What should the EU do to restore its credibility as facilitator of the Kosovo-Serbia dialogue process?



	ALBANIANS	SERBS	OTHERS
Offer visa liberalization for Kosovo	67.4%	30.3%	56.7%
EU member states should have a unique / shared attitude to- wards Kosovo	35.3%	19.6%	36.7%
EU must punish the party that fails to implement dialogue reached agreements	21.7%	66.2%	26.0%
EU should maintain a neutral stance on rela- tions between Kosovo and Serbia	18.2%	18.4%	29.6%
EU should engage more in securing recognition of Kosovo from 5 non-recogniz- ing member states	23.8%	• 7.6%	29.2%
EU should provide a clear European inte- gration perspective for Kosovo	31.9%	57.8%	20.9%
Other	0.9%	0.0%	3.3%

QUESTION

With which of the following statements do you agree, now that we have a new Government?



	ALBANIANS	SERBS	OTHERS
Regardless of who is in Government, Kosovo-Serbia agreement will be determined by US and EU 40	40.4%	38.1%	38.1%
With the new gov- ernment, I am more confident that Koso- vo-Serbia dialogue process will be in favor of Kosovo	40.6%	2.4%	26.2%
Kosovo-Serbia dia- logue process will remain the same	10.2%	16.7%	23.8%
Neither	6.2%	4.8%	7.1%
Kosovo-Serbia dia- logue process will deteriorate under new Government	2.6%	38.1%	4.8%

